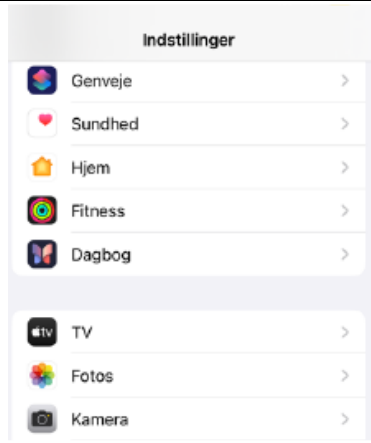


Guide name	Change HEIC files to JPEG on Iphone
Role	Iphone user

This guide is aimed at iPhone users, as this does not occur with Android phones.

As HEIC files are very large, you may need to change the file format to JPEG format.

Step	Description	Navigation
Go to "Settings"	Open your Iphone and open "Settings" Scroll down to "Camera"	
Change the picture format	Select "Format". This includes switching from "High Efficiency" to "Most Compatible"	